



ANIMAL WELFARE POLICY

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BACKGROUND

Marks and Spencer are committed to using responsibly sourced raw materials including those of animal origin. This policy forms part of our commitment to uphold the M&S animal welfare principles for all animal derived fibres and materials we source.

SCOPE

This policy covers products sold in all Clothing, Home and Beauty areas that contain any animal derived raw materials. The scope includes all main fabrics/textiles, trims, componentry packaging, chemicals, pigments and dyestuffs.

This policy is intended to complement the additional specific sourcing policies for Wool, Leather and Feather & Down.

RATONALE AND OBJECTIVES

- To ensure Marks & Spencer meets its long-standing commitment to improve animal welfare in its supply chains and ensure all animal derived materials are sourced from farms with good animal welfare practices. Marks & Spencer are committed to improving animal welfare across our global supply chains and we are working to source all animal-derived materials from farms with good animal welfare practices
- To lay out a set of uniform principles and guidelines around the sourcing of animal derived raw materials
- To ensure that appropriate due diligence is undertaken with regards to the sourcing of products in relation to animal welfare
- To ensure Marks & Spencer can substantiate any marketing claims for products that make any claims around the sourcing of animal derived raw materials

M&S MANDATORY PRINCIPLES FOR SOURCING

Marks and Spencer are committed to protecting any endangered or vulnerable species and to the prevention of cruelty. Through our supply chains we seek to promote, encourage and foster higher animal welfare standards using codes, recommendations and audited supply chains. We will continuously review our supply chains and where there are practices that are of concern, we will take a considered course of action.

All animal derived materials and fibres not covered by a specific M&S policy must be approved by the Sustainability Raw Materials Team before being used.

No animal will be slaughtered specifically for the manufacture or sourcing of M&S products.

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All our suppliers must supply the following information as a minimum:

- The name of the species (Latin and common name)
- The country or area from which the animals derive.
- A declaration confirming the two points above.

PROHIBITED SOURCES

The following materials do not comply with our business principles for animal welfare and therefore **must not** be used in any of our non-food products:

- Any material from animal endangered species, defined as those which appear on the Convention on International Trade in Endangered Species (CITES) (see www.cites.org/ for list of species) or the IUCN red list as Critically Endangered, Endangered or Vulnerable (www.redlist.org/).
- No animal must be slaughtered specifically to produce any non- food M&S products.
- Fur: this includes farmed fur (e.g. fox, sable, mink, chinchilla, rabbit)
- Angora Rabbit fibre
- Yak fibre
- Camel fibre
- Kangaroo leather
- Astrakhan (Karakul) or any other leather/skin products which are the product of unnatural abortions
- Any material obtained from live plucking (e.g. feather and down) or live skinning (e.g. reptiles).
- Any cow hides sourced from India.
- Any animal derived bone or horn
- Any coral
- Any down or feathers from exotic birds, including but not limited to ostrich.

RESTRICTED SOURCES

The following materials are currently accepted provided minimum requirements are met:

- Leather must be sourced in compliance with our Responsible Leather Sourcing Policy
- Any wool must be sourced from non-mulesed sheep, and must comply with our Responsible Wool Sourcing Policy
- Mohair must only be sourced through routes fully certified to the Textile Exchange Responsible Mohair Standard (RMS)
- Alpaca must only be sourced through routes fully certified to the Textile Exchange Responsible Alpaca Standard (RAS)

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- Feather and Down must not be obtained from the live plucking of birds or derive from birds used in the production of Foie Gras. All Feather and Down must be sourced in compliance to our Responsible Feather and Down Sourcing Policy
- All other animal derived materials must be sourced in accordance with this policy and relevant details must be provided on an Animal derived material declaration form (see appendix), and liaise with the raw materials team.
- Any shell from vulnerable or endangered species must not be used (as defined by CITES/IUCN red list)
- Only pearls from cultivated sources are allowed

THE FIVE DOMAINS OF ANIMAL WELFARE

We believe the sourcing of all animal derived materials for M&S products must be underpinned by the 'Five Domains of Animal Welfare' principles, as listed below:

General Welfare Aims	Focusing Welfare Targets	Provisions
Good Nutrition	To minimise thirst and hunger and enable eating to be a pleasurable experience.	By providing ready access to fresh water and a species-appropriate diet to maintain full health and vigour ^[a] .
Good Physical Environment	To minimise discomfort and exposure to adverse environmental conditions and to promote physical comfort.	By providing appropriate outdoor access and suitable shelter against adverse weather conditions ^[b] , and/or housing with different functional areas ^[c] , comfortable resting areas, and good air quality.
Good Health	To minimise pain ^[d] , disease, and other discomforts and to promote the pleasures of vigour, strength, robustness and harmonious physical activity.	By preventing or rapidly diagnosing and treating diseases and injuries, and by stimulating, among others, proper muscle tone, natural body posture, cardiorespiratory function, and digestive system processes.
Appropriate Behavioural Interactions	To minimise threats and unpleasant restrictions on behaviour and movement, and to promote engagement in rewarding activities.	By providing sufficient space, conspecific company ^[e] , human interactions that are adapted to the individual needs and appropriately varied conditions ^[f] to allow for species-specific behavioural expression
Positive mental experiences	To promote the experience of various forms of comfort, pleasure, interest, confidence and a sense of control.	By providing safe and species-appropriate environmental, conspecific and human interactive opportunities to have pleasurable experiences.

ANIMAL TESTING

All M&S own brand cosmetic and household products and ingredients must be approved by Cruelty free International and comply with both the Humane Cosmetics Standard and the Leaping Bunny Standard. M&S have been approved by the Cruelty Free International Leaping Bunny programme since 2007.

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All M&S own brand beauty items must meet as a minimum requirement suitability for vegetarians. It is not a mandatory requirement that products must be suitable for vegans but is expected wherever it is feasible.

Where products from animals are used in T20 and T22 as a component or trim/accessory sourcing must be conducted humanely and compliant with the M&S animal welfare policy. For leather items please refer to M&S Leather Sourcing Policy for information on minimum requirements and compliance monitoring.

PET ACCESSORIES

Any pet accessories are subject to all mandatory principles for sourcing. In addition, the product itself must not compromise the welfare of the animal for which it is intended to be used, using the Five Domains as a reference.

PRODUCT PROMOTION

Marks and Spencer will review all animal imagery used in the promotion of its products to ensure that it does not endorse animal exploitation, cruelty or irresponsible use or ownership.

LABELLING AND CLAIMS

Animal products and synthetic materials made to look like animal products must be clearly labelled as faux on the product description and care label to avoid confusion. The below phrases should be applied to all applicable products.

PRODUCT APPLICABILITY	WORDING	CODE
All non-textile animal products, e.g. <i>leather or shell</i>	CONTAINS NON-TEXTILE PARTS OF ANIMAL ORIGIN	Z343B
All faux fur products	THIS PRODUCT DOES NOT CONTAIN REAL FUR	Z305B

DEFINITIONS

Animals: The Vegan Society understands the word animal to refer to the entire animal kingdom, that is all vertebrates and multi-cellular invertebrates. The word may be used either as a noun or an adjective and to refer to a species, or an individual animal, depending on context.

Animal derived materials: Materials including ingredients that have an animal (see above definition), origin, regardless of whether they have been harvested from live or dead animals.

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