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**Press Release**

## M&S UK Store Estate Update

As part of its transformation plan, M&S today announces a second update in its programme to modernise its UK store estate to better meet the changing needs of customers. As announced in November 2016, M&S intends to reposition c.25% of Clothing & Home space through a combination of closures, downsizes, relocations and conversions to food-only stores\*.

Six stores will close by the end of April: Birkenhead, Bournemouth, Durham, Fforestfach, Putney and Redditch, with all colleagues moving to nearby stores.

A further eight stores are proposed for closure: Andover, Basildon, Bridlington, Denton (Outlet), Falmouth, Fareham, Keighley and Stockport. 468 colleagues are affected by the proposals and will now enter a period of consultation. Should these stores close, in the first instance all colleagues would be redeployed or offered redeployment at other stores before redundancy is considered.

M&S has also reassessed and reduced its Simply Food opening programme, and now only plans to open a total of 36 owned and franchise stores over the next six months. New locations will include Broadstone, Streatham Hill and St Albans. These stores will sell M&S food and drink and offer Collect in Store for Clothing & Home. The 36 stores will create 1,200 management and customer assistant roles. Two stores are also due to relocate – Newry, (Northern Ireland), and Dover, (Kent), which will also convert from a Clothing and Food store to a Foodhall.

**Sacha Berendji, Director of Retail at Marks & Spencer said,** *“We’re committed to transforming M&S for our customers, colleagues and shareholders. Stores will always be an integral part of our customer experience, alongside M&S.com, but we have to ensure we have the right offer in the right locations.*

*“We don’t want any colleagues to leave M&S and we will work with each colleague individually on what is best for them as we endeavour to give everyone a role. However, we accept in some cases we may have to consider redundancy.*

*“We believe these changes are vital for the future of M&S and we will continue to accelerate the programme, taking tough but necessary decisions, as we focus on making M&S special.”*

This update follows M&S's announcement in November that it is accelerating its UK store estate plan after the better than expected levels of sales transfer from closures and plans to grow online sales.

M&S currently has 1,025 stores in the UK: 302 Clothing, Home and Food, 684 Food-only and 39 Outlets.

- Ends -

**For further information, please contact:**

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**Notes to Editors:**

### **Making M&S Special**

In November 2017 Marks & Spencer set out a [transformation programme](#) for the business concentrating on Restoring the Basics, Shaping the Future and Making M&S Special.

Under this transformation programme, Making M&S Special, M&S has to date announced:

- A [slowdown](#) in the Simply Food store opening programme
- An [acceleration](#) of the UK store estate programme
- The [sale and franchise](#) of its retail business in Hong Kong and Macau
- The announcement of a [new Technology Transformation Programme](#)
- A new Clothing & Home distribution centre in [Welham Green](#)
- The restructure of the [Customer, Marketing & Digital Team](#)

### **M&S UK Store Estate – details on stores announced today**

#### **Stores proposed for closure**

Store Name	Store Location	Nearby M&S stores
<b>Andover</b> (Hampshire)	58 High Street, Andover, SP10 1NF	<ul style="list-style-type: none"><li>• Winchester (16 miles away)</li><li>• Newbury Retail Park Simply Food (16 miles away)</li><li>• Newbury (19 miles away)</li></ul>
<b>Basildon</b> (Essex)	1 Town Square, Basildon, SS14 1DZ	<ul style="list-style-type: none"><li>• Mayflower Retail Park Foodhall (4 miles away)</li><li>• Brentwood (9 miles away)</li><li>• Rayleigh Foodhall (9.5 miles away)</li><li>• Canvey Island Foodhall – due to open 2018 (10 miles away)</li><li>• Thurrock (12 miles away)</li><li>• Southend (16 miles away)</li></ul>

<b>Bridlington</b> (Yorkshire)	8 Prince Street, Bridlington, YO15 2NW	<ul style="list-style-type: none"> <li>• Scarborough (18 miles away)</li> <li>• Beverley Simply Food (22.5 miles away)</li> <li>• Hull (28.5 miles away)</li> </ul>
<b>Denton Outlet</b> (Greater Manchester)	Unit 3 Crown Point Nth, Worthington Way Denton, M34 3JP	<ul style="list-style-type: none"> <li>• Ashton Moss (2 miles away)</li> <li>• Piccadilly Gardens Simply Food (6 miles away)</li> <li>• Outlet at Urban Exchange (6 miles away)</li> <li>• Market Street (6.5 miles away)</li> <li>• Hazel Grove Simply Food (8.5 miles away)</li> <li>• Trafford Centre (15 miles away)</li> </ul>
<b>Falmouth</b> (Cornwall)	44 Market Street Falmouth, Falmouth, TR11 3AJ	<ul style="list-style-type: none"> <li>• Truro (12 miles away)</li> <li>• Hayle (20 miles away)</li> </ul>
<b>Fareham</b> (Hampshire)	5 Delme Square, PO16 0PF	<ul style="list-style-type: none"> <li>• Fareham Whiteley Village (6 miles away)</li> <li>• Portsmouth Gunwharf Quays Outlet (9 miles away)</li> <li>• Havant (10 miles away)</li> <li>• Hedge End (11 miles away)</li> <li>• Ocean Retail Park Foodhall – due to open 2018 (9 miles away)</li> </ul>
<b>Keighley</b> (West Yorkshire)	47 Low Street, Keighley, BD21 3PP	<ul style="list-style-type: none"> <li>• Bradford Broadway (10 miles away)</li> <li>• Ilkley Simply Food (11.5 miles away)</li> <li>• Halifax (12 miles away)</li> <li>• Skipton Simply Food (12.5 miles away)</li> </ul>
<b>Stockport</b> (Greater Manchester)	48 Merseyway, SK1 1SZ	<ul style="list-style-type: none"> <li>• Hazel Grove Simply Food (4 miles away)</li> <li>• Didsbury Simply Food (5 miles away)</li> <li>• Handforth Dean (6.5 miles away)</li> <li>• Market Street (7.5 miles away)</li> <li>• Trafford Centre (13 miles away)</li> </ul>

*Mileages based on driving distances*

#### Stores to close by the end of April

<b>Birkenhead</b> (Merseyside)	39 Borough Pavement Grange Precinc, Birkenhead, CH41 2YE	<ul style="list-style-type: none"> <li>• Church Street Liverpool (3.5 miles away)</li> <li>• Bidston Moss (4 miles away)</li> <li>• Bromborough (4.5 miles away)</li> <li>• Heswall (7 miles away)</li> <li>• Cheshire Oaks (13 miles away)</li> </ul>
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<b>Bournemouth</b> (Dorset)	23 Commercial Road, Bournemouth, BH2 5RW	<ul style="list-style-type: none"> <li>• Westbourne Simply Food (1 mile away)</li> <li>• Castlepoint (5 miles away)</li> <li>• Broadstone Foodhall – opening 7<sup>th</sup> February 2018 (7 miles away)</li> </ul>
<b>Durham</b> (County Durham)	4 Silver Street, Durham, DH1 3RB	<ul style="list-style-type: none"> <li>• Arnison Centre (3.5 miles away)</li> </ul>
<b>Fforestfach</b> (Swansea)	Forestfach Retail Park, Pontardulais Road, Swansea, SA5 4BB	<ul style="list-style-type: none"> <li>• Pontardulais Foodhall (200 metres away)</li> <li>• Swansea (4 miles away)</li> </ul>
<b>Putney</b> (London)	9 Putney High Street Putney, London, SW15 1SP	Southfields Foodhall, Fulham Island Simply Food and Barnes Foodhall are all located within two miles
<b>Redditch</b> (West Midlands)	9 Walford Walk, Redditch, B97 4HJ	<ul style="list-style-type: none"> <li>• Longbridge (8 miles away)</li> <li>• Solihull (13.5 miles)</li> <li>• Moseley Foodhall (16 miles away)</li> </ul>

***Mileages based on driving distances***

**\*M&S UK Store Estate – actions to-date**

- In November 2016, following a full review of its UK store portfolio, M&S announced a five-year UK store estate programme with the intention of repositioning c.25% of Clothing & Home space.
- In April 2017, the first six stores were announced for closure. Following consultation Monks Cross, Wokingham, Warrington and Slough closed and the intention remains to close Worksop and open a new Foodhall in Retford and to close Portsmouth and open a new store on Ocean Retail Park.
- In May 2017 M&S downsized its Solihull store.
- In August 2017 M&S announced the closure of Covent Garden, the store will close in April.
- In October 2017 M&S announced its proposal to open a new store in Maidstone at the Eclipse Retail Park. If planning is given the main store on the High Street will remain open but the smaller satellite store will close.
- In October 2017 M&S downsized its Pudsey store.
- In November 2017 M&S announced the closure of its satellite store in Llandudno which will close in February. If planning is given M&S is also seeking to relocate the main Llandudno store to the Parc Llandudno Retail Park (0.4 miles away).
- In November 2017 M&S announced that it will accelerate the space plan (closures, space reduction and relocations) originally announced in November 2016 after the better than expected levels of sales transfer from closures and plans to grow online sales.
- In December 2017 M&S announced the closure of its satellite store in Manchester's Trafford Centre – Barton Square. The store has now closed.
- In January 2018 M&S announced its intention, subject to planning, to relocate its Newark store from the High Street to the Retail Park (0.5 miles away).
- In January 2018 Metro Bank applied for planning permission to sub-let part of M&S Bath.