OUR M&S FOODHALLS ARE OPEN FOR YOU AND YOUR COMMUNITY.

Here’s how we’re supporting our colleagues and you to keep healthy and well as you shop.

Before you set off...

All of our standalone food stores and Foodhalls in larger stores are open so you can get the food that you need. Our Outlet stores that only sell Clothing and Home are temporarily closed.

When you arrive...

At busy times, you’ll be greeted by a colleague who’ll manage the number of customers in the store. We’re cleaning trollies, baskets, screens and all touch points hourly and deep cleaning every night.

As you shop...

Please stay 2m apart from other people in the store. We’ve put markings on the floor to help you when you’re in a queue. We’re shelf-filling out of hours wherever we can to give you more space. Colleagues can carry hand sanitiser and have time in their shifts to wash their hands every half hour.

When you pay...

We’re installing sneeze guards at our tills. Please pay by card if you can. To help you, the limit on contactless payments is increasing to £45 (from 1 April 2020) and you can Mobile Pay Go using our app in some stores. We’re also asking customers not to scan their Sparks card, but to use the contact us link on M&S.com to have points added when you get home.

Be kind

Give your fellow customers and our colleagues the space they need.

M&S

EST. 1884

We’re all in this together

#AllInThisTogether