ANIMAL WELFARE POLICY

Policy Revision – addition of 5 freedoms, revision of Mohair, ban of Alpaca, appendix with animal material declaration form
BACKGROUND
Customers are increasingly aware and concerned about the welfare of animals. Animal derived materials are used across the fashion and homeware industry and it is important that these materials are sourced in a responsible way. Marks and Spencer are committed to using responsibly sourced raw materials including the use of products derived from animals. This policy forms part of our commitment to uphold the M&S animal welfare principles for all animal derived products we source.

SCOPE
This policy covers products sold in all Clothing, Home and Beauty areas that contain any animal derived raw materials. The scope includes all main fabrics/textiles, trims, componentry packaging, chemicals, pigments and dyestuffs.

This policy is intended to complement the additional specific sourcing policies for Cashmere, Wool, Leather and Feather and Down.

RATONALE AND OBJECTIVES
• To ensure Marks & Spencer meets its long-standing commitment to improve animal welfare in its supply chains and ensure all animal derived materials are sourced from farms with good animal welfare practices. Marks & Spencer are committed to improving animal welfare across our global supply chains and we are working to source all animal-derived materials from farms with good animal welfare practices.
• To lay out a set of uniform principles and guidelines around the sourcing of animal derived raw materials.
• To also ensure that appropriate due diligence is undertaken with regards to the sourcing of products in relation to animal welfare.
• To ensure Marks & Spencer can substantiate any marketing claims for products that make any claims around the sourcing of animal derived raw materials.

M&S MANDATORY PRINCIPLES FOR SOURCING
Marks and Spencer are committed to protecting any endangered or vulnerable species and to the prevention of cruelty. Through our supply chains we seek to promote, encourage and foster higher animal welfare standards using codes, recommendations and audited supply chains. We will continuously review our supply chains and where there are practices that are of concern, we will take a considered course of action.

No animal will be slaughtered specifically for the manufacture or sourcing of M&S products.

All our suppliers must supply the following information as a minimum:
• The name of the species (Latin and common name).
• The country or area from which the animals derive.
• A declaration to the effect

PROHIBITED SOURCES

The following materials do not comply with our business principles for animal welfare and therefore must not be used in any of our non-food products:

• Any material from any endangered species, defined as those which appear on the Convention on International Trade in Endangered Species (CITES) (see www.cites.org/for list of species) or the IUCN red list as Critically Endangered, Endangered or Vulnerable (www.redlist.org/).

• No animal must be slaughtered specifically to produce any non-food M&S products.

• Fur: this includes farmed fur (e.g. fox, sable, mink, chinchilla, rabbit)

• Angora Rabbit fibre

• Alpaca fibre

• Astrakhan (Karakul) or any other leather/skin products which are the product of unnatural abortions

• Any material obtained from live skinning (e.g. reptiles) or live boiling

• Any cow hides sourced from India

• Any animal derived bone or horn

• Any down or feathers from exotic birds, including but not limited to ostrich

• Any coral

RESTRICTED SOURCES

• The following materials are currently accepted provided minimum requirements are met:

  • Leather must be sourced in compliance with our Responsible Leather Sourcing Policy

  • Animal Fibres (e.g. wool, cashmere) must be sourced in compliance with our Responsible Wool Sourcing Policy and our Cashmere Code of Practice for animal welfare respectively. All wool must be sourced from sheep that have not been mulesed

  • Mohair must only be sourced through routes fully certified to the Textile Exchange Responsible Mohair Standard (RMS)

  • Feather and Down - must not be obtained from the live plucking of birds or from birds used in the production of Foie Gras. All Feather and Down must be sourced in compliance to our Responsible Feather and Down Sourcing Policy

  • All other animal derived materials must be sourced in accordance with this policy and relevant details must be provided on an Animal derived material declaration form – see appendix
• Any shell from vulnerable or endangered species must not be used (as defined by CITES/IUCN red list)
• Only pearls form cultivated sources are allowed

THE FIVE FREEDOMS OF ANIMAL WELFARE

In developing minimum standards for sourcing any animal product Marks & Spencer consider the internationally recognised “Five Freedoms” as a framework and for guidance. It is important that the sourcing of any animal derived materials for M&S are underpinned by these principles:

1. **Freedom from Hunger and Thirst** – by ready access to fresh water and a diet to maintain full health and vigour
2. **Freedom from Discomfort** – by providing an appropriate environment including shelter and a comfortable resting area
3. **Freedom from Pain, Injury and Disease** – by prevention or rapid diagnosis and treatment
4. **Freedom to Express Normal Behaviour** – by providing sufficient space, proper facilities and company of the animal’s own kind
5. **Freedom from Fear and Distress** – by ensuring conditions and treatment which avoid mental suffering

ANIMAL TESTING

Marks and Spencer will not conduct or commission any tests on animals. All M&S **own brand** cosmetic and household products and ingredients must be approved by the BUAV under the Humane Cosmetics Standard, The Leaping Bunny Standard. This standard has been in place since January 2006.

The use of animal derived product must be avoided in cosmetic and toiletry products and gift items.

All M&S own brand items must meet as a minimum requirement suitability for vegetarians. It is not a mandatory requirement that products must be suitable for vegans but is expected wherever it is feasible.

Where products from animals are used in T20 and T22 as a component or trim/accessory sourcing must be conducted humanely and compliant with the M&S animal welfare policy. For leather items please refer to M&S Leather Sourcing Policy for information on minimum requirements and compliance monitoring).
PET ACCESSORIES

Any pet accessories are subject to all mandatory principles for sourcing. In addition, the product itself must not compromise the welfare of the animal for which it is intended to be used, using the Five Freedoms as a reference.

PRODUCT PROMOTION

Marks and Spencer will review all animal imagery used in the promotion of its products to ensure that it does not endorse animal exploitation, cruelty or irresponsible use or ownership.

DEFINITIONS

**Animals:** The Vegan Society understands the word animal to refer to the entire animal kingdom, that is all vertebrates and multi-cellular invertebrates. The word may be used either as a noun or an adjective and to refer to a species, or an individual animal, depending on context.

**Animal derived materials:** Materials including ingredients that have an animal (see above definition), origin, regardless of whether they have been harvested form live or dead animals.

ROLES AND RESPONSIBILITIES

The M&S Technologist must:

- ensure all suppliers sourcing animal derived products and raw materials have read and understood this policy document and any supporting policy documents that are specific to leather, feather and down, cashmere, wool etc
- have visibility of all animal derived raw materials used in their product and raise any concerns or issues with the Technical Services Group
- ensure where possible all animal derived materials supply routes can be identified back to and including farm
- ensure suppliers are in full compliance with this policy and any supporting policy documents that are specific to leather, feather and down, cashmere, wool etc

PLAN A ATTRIBUTION

Marks and Spencer encourage the use of recycled animal fibres, as well as supporting the development of innovative materials that can offer the same qualities as animal materials, but that are not from animal origin.

We recognise that in some cases the sourcing of animal derived raw materials can be underpinned by leading standards of animal welfare. Details of Animal Welfare based Plan A attributes and rules for attribution can be found in the Plan A attribute guidelines.
VERIFICATION AND DUE DILIGENCE

All animal derived materials must be declared on the Fabric/Leather Technical submissions and PLM Bill of Materials (BOM).

All animal derived material compositions must be declared and confirmed where appropriate, by the supplier through fibre composition testing.

It is recommended that all faux fur is tested in bulk to verify the fibre composition to minimise the risk of real fur contamination or substitution.

If you have any concerns concerning the risk or origin of an animal derived raw material, it is recommended that you request that the supplier completes the “Animal Material Declaration Form” see appendix.

LABELLING AND CLAIMS

Animal products and synthetic materials made to look like animal products must be clearly labelled as faux on the product description and care label to avoid confusion. The below phrases should be applied to all applicable products.

<table>
<thead>
<tr>
<th>PRODUCT APPLICABILITY</th>
<th>WORDING</th>
<th>CODE</th>
</tr>
</thead>
<tbody>
<tr>
<td>All non-textile animal products, e.g. leather or shell</td>
<td>CONTAINS NON-TEXTILE PARTS OF ANIMAL ORIGIN</td>
<td>Z343B</td>
</tr>
<tr>
<td>All faux fur products</td>
<td>THIS PRODUCT DOES NOT CONTAIN REAL FUR</td>
<td>Z305B</td>
</tr>
</tbody>
</table>
## APPENDIX 1

### ANIMAL MATERIAL DECLARATION FORM

| Dept | |
| Stroke number | |
| Product description | |
| Supplier name | |
| Material composition | |

| Name of animal derived material | |
| Animal species | |
| Animal fibre country of origin | |
| Name of slaughterhouse | |
| Location of slaughterhouse | |
| Name of farm(s) | |
| Location of farm(s) | |
| Have the farms been visited? – if so, please provide details | |
| By product of the meat industry y/n | |

Please provide documentary evidence of the animal fibre/material geographical origin

Signed by Primary Supplier

Date

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