

Marks & Spencer Energy Standard

March 2020

Marks and Spencer's Climate and Energy Policy outlines the company's commitment to climate change and managing energy consumption.

Marks & Spencer is committed to ensuring that its stores, offices and distribution centres are constructed and operated in a way which considers economic, comfort, environmental and energy whole life impacts. As part of this commitment, we are ISO50001 'Energy Management Systems' certified.

This standard sets out how we will achieve the Climate and Energy Policy.

Our commitment is to:

Energy conservation and efficiency

- Consider energy and water efficiency along with carbon emissions when designing, developing and refurbishing properties for the life of M&S's use of these assets
- Maintain and further develop active automatic metering systems to give visibility of energy and water consumption data to all users of all our Energy Management Systems (EnMS) scoped locations
- Achieve year-on-year consumption savings in energy and water (measured on a relative basis against sales footage)
- Seek to find ways to improve the EnMS where feasible
- Actively promote practical ways of conserving energy and water to both M&S colleagues and third-party stakeholders involved in constructing, fitting out and managing our buildings
- Measure and report on annual energy consumption and resultant carbon emissions for the Group along with an explanation of trends
- Comply with legislation and regulation

Renewable Energy

- Maintain 100% procurement of renewable electricity and seek to use renewable sources of gas where technically and commercially feasible, to reduce carbon emissions
- Work in partnership with others to develop renewable energy generation capacity where feasible

Carbon Offsetting

- Continuing to be a carbon neutral business.

We will achieve these aims by:

Energy conservation and efficiency

- Collaborating with building designers on the design and procurement of energy efficient products and services, and the improvement of energy management processes
- Regularly benchmarking stores against internal profiles and expected performance figures to set targets and identify opportunities for improvement
- Periodically delivering energy conservation awareness campaigns to widen the knowledge base of our employees and contractors and encourage them to highlight energy saving opportunities
- Reviewing and publishing independently audited energy consumption and carbon emissions data annually as part of our annual reporting process

- Regularly reviewing all aspects of the EnMS (including systems, operations, people, communication, engagement materials) to continuously improve
- Working in partnership with third parties to identify best practice and innovation in energy and water conservation
- Including legal compliance in all relevant contract requirements and maintaining a legal register

Renewable Energy

- Ensuring we maintain 100% procurement of renewable electricity
- Ensuring that renewable gas is always considered as an option when making supply procurement decisions

Carbon Offsetting

- Where it is not currently technically and commercially feasible to eliminate our greenhouse gas emissions, we will invest in high quality carbon credits – supporting projects globally that help others to reduce their emissions by an equivalent amount.

This policy is an internal and external document.

Signed:

Nick Folland

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Group General Counsel (Director responsible for Plan A)

Sacha Berendji

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Retail, Operations and Property Director